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# THE STATISTICS UNIT



## JERSEY ANNUAL SOCIAL SURVEY

To be completed by the person living at this address aged 16 years or over and who has the next birthday

27 June 2006

Dear Jersey resident,

As you are hopefully aware, in 2005 we launched the **Jersey Annual Social Survey** in order to provide valuable information on a wide range of social issues that Jersey faces. The response to the survey from the public was tremendous and the results are available at www.gov.je/statistics.

The Jersey Annual Social Survey covers a wide range of issues chosen by individual departments to enable them to better understand and thus serve the people of Jersey. In addition by working together we collect information in an efficient way and limit the number of times individuals are contacted to complete official surveys.

We are now undertaking the 2006 survey, covering new issues, and your household has been selected at random. I would therefore ask that, to ensure the survey covers a representative cross section of adults, the person living at this address who is aged 16 years or over <u>and</u> who has the next birthday completes the form.

I would appreciate it if the completed form can be returned to the Statistics Unit by **Friday 21 July 2006**. A pre-paid envelope is enclosed for your convenience.

The information provided will be treated with the **strictest confidence** and will only be used to produce total numbers. Individual information supplied will **not** be passed to any other States department.

If you have any questions relating to completing the questionnaire, or wish to discuss any aspect of the survey, please contact Dave Jenner, tel: 440426.

I thank you for your kind co-operation and look forward to receiving the completed questionnaire shortly.

Se necessitar de algum esclarecimento relacionado com este questionário, e favor de contatar au Contact Centre através do telefone 712712.

Yours faithfully,

**Duncan Millard** 

Head of States of Jersey Statistics Unit

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## JERSEY ANNUAL SOCIAL SURVEY

To be completed by the person living at this address aged 16 years or over and who has the next birthday

Please note that all data will be treated with the <u>strictest confidence</u> and only used for the purpose of compiling aggregate official statistics. Information relating to any individual will <u>not be passed</u> to anyone outside the Statistics Unit.

To make best use of the data collected by this survey, we firstly need to know a little about you and the household you live in; this is covered in Section 1. Please complete Section 1 fully before completing the various topics covered in the rest of this form.

### **Section 1: About You**

1.1	Are you? (Please tick one box only)  i Male i Female
1.2	In what year were you born?
1.3	What is your marital status? (Please tick one box only)  i Single (never married)  i Cohabiting (never married)  i Married (first marriage)  i Re-married  i Separated (but still legally married)  i Divorced  i Widowed
1.4	Where were you born? (Please tick one box only)  i Jersey  i Elsewhere in the British Isles or the Republic of Ireland - see <i>Note (a)</i> i Portugal/Madeira  i Other European country (please specify country)
Note	(a): England, Wales, Scotland, Northern Ireland, other Channel Islands, Isle of Man.
1.5	When did your present period of continuous residence in Jersey begin? (Ignore periods of absence on holiday and absences during the Occupation years).  i At birth or In (year)

### **Employment details**

	i	Working for an employer	i	Retired
	i	Self employed, employing others	i	In full-time education
	i	Self employed, not employing others	i	A homemaker
	i	Unemployed, looking for work	i	Other (please specify)
	i	Unable to work due to long term	-	
	•	sickness/disability		
If you	ı ar	e <u>neither</u> employed nor self-employed plea	ase (	go to question 1.9
1.7		nich industry do you work in? ease tick the <u>one box</u> which is most appropria	ate to	you)
	i	Agriculture and fishing		
	i	Finance (including legal work)		
	i	Construction and tradesmen		
	i	Wholesale & retail		
	i	Transport and communications (including Je	rsey	Airport, Harbours, Post & Telecom)
	i	Private Education or health		
	i	Hotels, restaurants and bars		
	i	Electricity, gas and water		
	i	Public sector		
	i	Other, please specify		
1.8		ow many hours per week do you <u>usually</u> work o not count overtime and meal breaks)	in yo	our main job?
	Νι	ımber of hours worked per week		
<u>Abou</u>	ıt y	our household		
1.9	Wł	nat type of property does your household occu	.var	(Please tick one box only)
	i	Bedsit	. F J .	i Semi-detached/terraced house
	i	Flat/maisonette		Detached house/bungalow
	•			-
1.10	Wł	nat is the type of accommodation? (Please tic	k one	• /
	i	Owner occupied	i	Private rent (qualified sector)
	i	Sheltered/disabled see Note (b)	i	Staff/service
	i	Old peoples/retirement home	i	Lodger paying rent in private
	i	States/Parish rent	•	household
	i	Housing trust rent	ı	Registered lodging house
NI=4=	/ <b>L</b> \		!	

**1.6** Are you currently? (Please tick the <u>one box</u> which is most appropriate to you)

Note (b): Sheltered/disabled housing is housing designed so that the elderly or physically disabled can live independently. Such homes are usually built in groups and provided with a warden or emergency call facilities.

1.11	How many bedrooms are the	nere for use	by your household?	(Please tick on	e box only)
	<b>i</b> One	i	Three	i	Five or more
	<b>i</b> Two	i	Four		
1.12	How many people, including (Please enter numbers in b		•		
	Adults (aged 16 and over	)			
	Of which	ar	e pensioners (female males	s aged 60 or o aged 65 or old	
	Children aged 0 to 4		maioo	agoa oo or olo	.0.7
	Children aged 5 to 10				
	Children aged 11 to 15				
1.13	Which type of housing qual (Please tick one box only)  i Residentially qualified (a Essentially employed, a Residentially qualified (b Not residentially qualified)	<b>a-h</b> category pproved by <b>k</b> category)	y) see Note (c)		<b>y</b> )

Note (c): A person who is qualified under the Jersey Housing Law and entitled to purchase a property in Jersey.

# **Section 2: Sunday Trading**

2.1	Are you in favour of Sunday trading? (Please tick one box only)  i Yes, with no restrictions (i.e. like any other day of the week) Go to question 2.6  i Yes, but with restrictions Go to question 2.2  i No Go to question 2.6
2.2	Should Sunday opening only be allowed in specific seasons? (Please tick one box only)  i Before Christmas only  i In the summer only  i In the summer and before Christmas only  i No seasonal restriction
2.3	Should Sunday opening only be allowed at specific times? (Please tick one box only)  i Morning only (e.g. 9:00 to 13:00)  i Afternoon only (e.g. 13:00 to 17:00)  i Short day (e.g. 10:00 to 16:00)  i No time restriction (e.g. 9:00 to 17:00)
2.4	Should only certain size shops be allowed to open on Sunday? (Please tick one box only)  i Small shops only  i Small and medium shops only  i Large shops only  i No size restriction
2.5	Should certain types of trade NOT be permitted on a Sunday?  (Please tick the types of trade you think should not be permitted; tick all that apply)  Town retail  Out of town retail  Wholesale and supply  Betting  Predominantly food  No restriction on type of trade  Other please specify
2.6	If retailing were permitted on a Sunday, are you generally likely to make use of shopping facilities? (Please tick one box only)  i On a Sunday in addition to Mon - Sat  i On a Sunday instead of Mon - Sat  i Will never shop on a Sunday  i Don't know

## **Section 3: Your Neighbourhood**

Plea	se regard your neighl	bourhoo	d to be the are	a within a t	en minute	walk of you	ır home.	
3.1	Roughly, how many	years h	nave you lived i	in this neigh	nbourhood	?	years	
3.2	In your neighbourhood, would you say that you know. (Please tick one box only)  i Many of the people i Some of the people i Do not know people							
3.3	Please indicate how your neighbourhood					ne following	statements	about
	your neighbourhood	i. (1 10ac	oc tion one box	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
	It is a close, tight kn	it comm	unity	i	i	i	i	i
	It is a friendly place		,	:	:	1 :	:	:
	It is a place where p		ok after	ı	ı	ı		ı
	each other	eople ic	ook allei	i	i	i	i	i
	Most people trust or	ne anoth	er	i	i	i	i	i
	My neighbourhood he the past two years	nas impi	roved over	i	i	i	i	i
	I'm not satisfied with	it as a	place to live	i	i	i	i	i
	I would be happy as	king ce	tain people	•	•	•	•	•
	to keep an eye on m property	-		i	i	i	i	i
	If children/young per here, people will tell			i	i	i	i	i
3.4	Not counting the pe (Please tick one box			often do y	ou do any	of the follow	wing?	
		Every day	Two or more times a week		Once a fortnight			Never
	Speak to relatives on the phone?	i	i	i	i	i	i	i
	Speak to friends on the phone?	i	i	i	i	i	i	i
	See relatives?	i	i	i	i	i	i	i
	See friends?	i	i	i	i	i	i	i
	Speak to neighbours?	i	i	i	i	i	i	i
3.5	Do you look after of	or give	significant help	p to anyon	e in your	immediate	family with	either:

long-term physical ill-health, long-term mental ill-health, a disability or problems related to

Yes, occasionally

No

their old age? (Please tick one box only)

Yes, regularly

3.6	Do you actively provide any support beyoneighbours or acquaintances without do for neighbours, visiting old people)? (Ple	ing it through a	an orgar	nisation (for		
	Yes, regularly	Yes, occ	casional	ly	i	No
3.7	How often do you give time to, or help of honorary police, a charity, a voluntary or volunteer for one of these organisations)	ganisation or a	a comm	unity group		
	<b>i</b> Every day	i	Once	a month		
	Two or more times a week	i	Less	often		
	Once a week	i	Neve	r		
	Once a fortnight					
3.8	Thinking about your immediate neighbou (Please tick one box in each row)	urhood, how m	uch of a	problem a	re these thin	gs:
	(,	Major problem				Don't know
	Rubbish and litter lying around	i	i		i	i
	Risk from traffic for pedestrians and cyclists	i	i		i	i
	Nothing for young people to do	i	i		i	i
	Drug or alcohol abuse in public places	i	i		i	:
	Anti-social behaviour by adults	i	i		i	i
	Anti-social behaviour by youths	i	i		i i	i
	Problems with dogs or dog mess	i	i		i	i
	Area poorly maintained/ run down	i	i		i	i
	Noise	i	i		i i	i
	Unsafe area / crime by day	i	i		i i	i
	Unsafe area / crime by night	i	i		i	i
	Parking	i	i		i	i
	Lack of open public spaces	i	i		i	i
	Poor street lighting	i	i		i	i
	Other (please specify)	- i	i		i	i
3.9	Thinking about the problems you have ic or disagree with the following statements					ı agree
			Agree slightly	Disagree slightly	Disagree strongly	Don'i know
	Residents <b>should</b> work together to solve these problems	i	i	i	i	i
	Residents <i>are</i> working together to solve these problems	i	i	i	i	i
	Government agencies (e.g. Police, Parish, and Government departments) <b>should</b> solve these problems	i	i	i	i	i
	Government agencies <i>are</i> working to solve these problems	i	i	i	i	i

2.40	Do you office and involved with other populations		dia	!:		
3.10	Do you often get involved with other people in your problems?	area to o	JISCUSS IC	ocai issue	es or sor	ve ioca
	Yes, regularly					
	Yes, occasionally					
	į No					
3.11	Thinking generally about what you expect of servic accessed from your neighbourhood, how would you (Please tick one box in each row)				or which	are
		Very good	Good	Poor	Very poor	Don't
	Social & leisure facilities for people like yourself	i	i	i	i	i
	Facilities for young children up to the age of 12	i	i	i	i	i
	Facilities for older children (those aged 13 to 17)	i	i	i	i	i
	Availability of local shops	i	i	i	i	i
	Nurseries, playgroups, mother and toddler groups	i	i	i	i	i
	Public transport links to St Helier	i	i	i	i	i
	Public transport links to the rest of the Island	i	i	i	i	i
	School transport	i	i	i	i	i
	Community facilities (e.g. community centres)	i	i	i	i	i
	Arts and cultural entertainment	:	:	:	:	:
		•	1	•	1	ı
3.12	When you retire, where would you like to live? (Ple			• /		
	<ul><li>Stay in your neighbourhood, with suitable modi required)</li></ul>	fications	to your e	existing h	ome (if	
	i Stay in your neighbourhood, but downsize to a	purpose	built retir	ement ho	ome	
	i Downsize to a retirement home elsewhere in the	ne Island				
	i Live with relatives					
	Move away from the Island					
	Don't know – I haven't thought that far ahead					
3.13	How would you rate the following for your home? (I	Please tic	k one bo	x in each	row)	
		Very good	Good	Poor	Very poor	Don't know
	Room sizes	i	i	i	i	i
	Heating	i	i	i	i	i
	Enough living space	i	i	i	i	i
	Suitability for children	i	i	i	i	i
	Condition of property	i	i	i	i	i
	Parking	i	i	i	i	i

External space (e.g. private gardens or private

Storage space

amenity space)

## **Section 4: Social Security Benefits and Pensions**

#### **Contributory Benefits**

The Social Security Department collects contributions from employers and employees to help fund a contributory insurance scheme for the benefit of people working in Jersey. The benefits are paid to anyone who has made enough contributions, whatever their income. Benefits are also payable to many people now living overseas. The main contributory benefits are: old age pension, incapacity benefits (short and long term sickness) and maternity benefit. The contributory health scheme provides subsidies for GP visits and prescription costs for Jersey residents.

**4.1** To what extent do you agree or disagree with the following statements: (Please tick one box in each row)

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
The contributory insurance scheme is a very worthwhile part of Jersey life	i	i	i	i	i
Contributory benefits should be payable to everyone, regardless of income, if they have contributed to the scheme	i	i	i	i	i
Contributory benefits should be mainly targeted to people still living in Jersey at the time the benefit is payable	i	i	i	i	i
Contributory benefits should be mainly targeted to those in financial need	i	i	i	i	i

It is important to strike a balance between the level of contributions and the range and value of contributory benefits that are provided.

**4.2** To what extent do you agree or disagree with the following statements: (Please tick one box in each row)

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
I am prepared to pay higher contributions to protect the existing value of benefits	i	i	i	i	i
I am prepared to pay higher contributions to <u>raise</u> the value of benefits	i	i	i	i	i
I am prepared to pay higher contributions to provide a wider range of benefits	i	i	i	i	i

4.3	If you believe additional contributory benefit(s) should be added to the Social Security System, please list it (them) in the space below.

4.4	Please place these issues that the Social Security contributory system faces in order of
	importance to you by placing a number one to seven next to each, where one is the most
	important and seven is the least important.

Issues	Order (one to seven)
Maintain the value of the Social Security pension	
Introduce a contributory unemployment benefit	
Introduce a contributory residential care benefit	
Introduce a contributory scheme to provide financial assistance to families caring for relatives at home	
Keep contribution rates as low as possible	
Provide additional help with health costs for people with chronic illnesses	
Provide additional help with health costs for families with young children	

- **4.5** Please write down what you think the approximate current value of a full Jersey Social Security pension is for a single person. £\_\_\_\_\_ per week
- **4.6** Are you expecting to receive a Jersey Social Security pension when you retire?
  - Yes, a full pension
  - Partial
  - i No
- **4.7** Please indicate (by ticking one box in each row) your agreement with each of the following statements.

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
I am worried about my standard of living when I retire/now I have retired	i	i	i	i	i
I am relying on the States to look after me when I retire/now I have retired	i	i	i	i	i
The States should provide a voluntary pension scheme for workers who wish to save extra for their retirement	i	i	i	i	i
I would make contributions to a voluntary pension scheme run by the States, in addition to my existing Social Security contributions	i	i	i	i	i

### Pension age

Pensions are normally payable at the age of 65 (women who have retained rights under the old scheme receive pensions at 60). To qualify for a full Jersey pension, an individual must have made contributions for approximately 45 years.

**4.8** At what age do you currently plan to stop working/did stop work? (Please answer in one row only)

Current employment status	Age plan to/did stop work
Currently in work or looking for work (please enter the age at which you plan to stop working)	
Already retired (please enter the age at which you retired)	
Homemaker (please enter the age when you stopped or had to stop paid employment)	
Unable to work for health reasons (please enter the age when you stopped or had to stop paid employment)	

- **4.9** What is/was the principal financial factor that will allow/allowed you to retire at this age? (Please tick one box only)
  - Sufficient occupational pension
  - i Sufficient other pension
  - i Sufficient other income
  - i Reduced expenditure
  - i No choice
- **4.10** If you are below the age of 65, to what extent do you agree with the following statements: (Please tick one box in each row) If you are 65 or over please go to question 4.11

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
I would like to continue to work beyond the age of 65	i	i	i	i	i
I will need to work beyond the age of 65 to maintain my standard of living	i	i	i	i	i
I would like to find a less demanding job as I get close to retirement age	i	i	i	i	i

**4.11** To what extent do you agree or disagree with the following statements: (Please tick one box in each row)

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
As people live longer these days, they should be expected to work longer to get a pension	i	i	i	i	i
People who do not have contributions for 45 years should be allowed to continue to work and contribute over the age of 65 to achieve a <u>full pension</u>	i	i	i	i	i
People should be allowed to continue to work and contribute over the age of 65 in order to receive additional pension benefits	i	i	i	i	i

# **Section 5: Transport**

<b>School</b>	Trans	nort
3011001	Hallo	ρυιι

i Yesi Please go to question 5.2i NoPlease go to question 5.6

**5.2** Please enter the age of your children and how far (to the nearest mile) it is to their school?

	Age	Distance to school (miles)
Child 1		
Child 2		
Child 3		
Child 4		

**5.3** How do your children travel to school? (Please tick one box in each column for each child)

	Child 1	Child 2	Child 3	Child 4
With you or your spouse/partner as part of your journey to work	i	i	i	i
Specific journey by car taking only your own children	i	i	i	i
Specific journey by car taking other children as well	i	i	i	i
Lift with others	i	i	i	i
Bus	i	i	i	i
Cycle	i	i	i	i
Walk	i	i	i	i
Motorbike, scooter, moped	i	i	i	i
Other (please specify)	i	i	i	i
	-	-	-	-

**5.4** What is the main reason that your children do not use a school bus service? (Please put one tick in each column for each child)

	Child 1	Child 2	Child 3	Child 4
No school bus service	i	i	i	i
Too far to walk to bus stop	i	i	i	i
Too young to travel by themselves	i	i	i	i
Takes too long	i	i	i	i
Too expensive	i	i	i	i
Concerned about safety	i	i	i	i
Bus overcrowded	i	i	i	i
Car more convenient (i.e. school on route to work)	i	i	i	i
They walk/cycle	i	i	i	i
Other (please specify)	i	i	i	i
	-	-	-	-

5.5	What would encourage your children (Please put one tick in each column					
	(Flease put one tick in each column	TOT EACT CHILC	Chil	d 1 Child	2 Child 3	Child 4
	Would use if one available		i	i	i	i
	Free bus pass		i	i	i	i
	Stops closer to homes		i	i	i	i
	More seats on the bus/another bus	s service adde	d i	:	i	i
	Seatbelts on board		i	:	i	:
	Nothing		:	:	:	:
	Other (please specify)		:	:	1 :	:
				•		•
5.6	If you are working, how long does it school term?		-	-	_	the
	minute(s) If yo	u are not wo	rking please	go to que	stion 5.8	
5.7	How long does it take you to get to	your main plac	ce of work du	uring the so	hool holiday	s?
	minute(s) or	· ·	rk during sc	_	=	
_		-				
<b>Bus</b> 6 <b>5.8</b>	<b>es</b> What bus routes do you use and ho	w often?				
0.0	Bus route Everyday	Once a	Once/twice	e Once/	twice	Never
	number	week	a month	a y	ear	INEVE
_	i	i	i	i		_i
	ii	i	i	i		_i
_	i	i	i	i		_i
5.9	To the nearest minute, how long do	es it take to w	alk to your n	earest bus	stop?	
	minute(s) or don't k		•			
<b>5</b> 40					4.4	
5.10	From what you know or have heard generally: (Please tick one box in e		you agree	or disagree	that <b>buses</b>	
	generally. (Flease tick one box in a	Agree	Agree	Disagree		Don't
		strongly	slightly	slightly	strongly	know
	Are clean and tidy	i	i	i	i	i
	Stop too far away from your home	i	i	i	i	i
	Are safe to travel in after dark	i	i	i	i	i
	Do not run often enough	i	i	i	i	i
	Cost too much	i	i	i	i	i
	It is safe to wait at bus stops	i	i	i	i	i
	It is safe to wait at the bus station	j	i	i	i	i
	Will mostly take you where you need to go	i	i	i	i	i
	Do the journey quickly enough	i	i	i	i	i
	Drivers are helpful and polite	i	i	i	i	i
	Generally run on time	i	i	i	i	i
	It is easy to find out when buses run	i	i	i	i	i
	It is easy to find out bus routes	i	i	i	i	i
	Are a good way to travel in Jersey	1 :	:	:	1 :	• :

**5.11** Please tick one box for each statement to show how much you agree or disagree. (Please tick one box in each row) Aaree Agree Disagree Disagree Don't Strongly slightly slightly know strongly I would only travel somewhere by bus if I had no other way of getting there Travelling by bus is mainly for people who i can't afford anything better Many of the short journeys I now make by car I could just as easily go by bus. For the sake of the environment, car users should pay higher taxes. Driving one's car is too convenient to give up for the sake of the environment People should be allowed to use the car as much as they like. **Taxis** 5.13 How often do you use a Public Rank (controlled) or a Private (restricted) taxi? Once a Once/twice Once/twice Everyday Never a month week a year Public Rank Private If you ticked 'Never' for both of the above, please go to question 5.19 **5.14** When you use a taxi what is the main purpose of the journey? (Please tick one box only) Leisure/social Going home i Personal business Hospital appointments Other (please specify) Shopping Getting to/from work/college To/from airport **5.15** What time of day do you usually use a taxi? (Please tick one box only) During the day (between 6am and 6pm) Between 6pm and midnight Between midnight and 6am **5.16** What are the main reasons you take a taxi? (Please tick all that apply) Personal safety Convenience/speed Door-to-door service Don't want to drive car (e.g. for night out) Don't want to leave car/pay parking (e.g. flying from airport) Bus service not available due to time of day (e.g. early or late) Bus service does not go where I want to go

Other (please state)

	Never					
	Don't Know					
<b>5</b> 40	Llaw often deep the following house of 2 (Dla	4:-1,				
5.18	How often does the following happen? (Ple	ase tick on Every time		St Occa	sionally	Never
	Pre-booked Taxi fails to show up	i	i		i	i
	Pre-booked Taxi arrives later than promised	d :	i		i	i
	Depot says there will be a delay	i	i		i	i
5.19	From what you know or have heard, how m		ree or dis	agree that <b>t</b>	t <b>axis</b> are	
	generally: (Please tick one box in each row	) Agree	Agree	Disagree	Disagree	Don't
		strongly	slightly	slightly	strongly	
	Clean and tidy	i	i	i	i	i
	Safe to travel in after dark	i	i	i	i	i
	Cost too much	i	i	i	i	i
	Do the journey quickly enough	i	i	i	i	i
	Comfortable	i	i	i	i	i
	Are driven safely	i	i	i	i	i
	Courteous/helpful/friendly drivers	i	i	i	i	i
	Easy to find when you need one	i	i	i	i	i
	Have good access/enough room for wheelchairs/children's buggies	i	i	i	i	i
	Have to wait more than 20 minutes at the airport for a taxi	i	i	i	i	i
	Have to wait more than 20 minutes at the Weighbridge in the late evening for a taxi	i	i	i	i	i
Traff	<b>Tic Management</b> Traffic delays can occur when roads are dured road resurfacing is required. These works a Technical Services Department or by Utility	are generall	y carried of			
5.20	How do you generally rate the following asp	ects of ma	naging roa	ad works?		
		Ver goo	· (¬/	ood F	Poor	Very poor
	Public awareness of works prior to them taking place	i	i	i	i	i
	Traffic management around works	i	i	İ	i	i
	Replacement of the road surface	i	i	İ	i	i
	Length of time works take	i	i	İ	i	i

5.17 In your opinion how often (if ever) do you think that you have been charged more than the

correct fare for a taxi? (Please tick one box only)

i Every timei Most timesi Occasionally

5.21		ow useful do you find the ssible traffic delays? (Ple			in advance about	roadworks and
			Very useful	Quite useful	Not very useful	No use at all
	JE	P adverts	i	i	i	i
	JE	P daily traffic news	i	i	i	i
		adio	i	i	i	i
	-	gns at site before work arts	i	i	i	i
		ail drop to residents	i	i	i i	i
5.22	Но	ow useful would it be to h	ave a website o	displaying roadw	ork information on a	a map before
		ork starts? (Please tick on		, , ,		·
	i	Very useful		i N	ot very useful	
	i	Quite useful		į N	lo use at all	
5.23		ow would you describe the lease tick one box only)	e use of signs o	on site notifying	you of road works?	
	i	Very good		i P	oor	
	i	Good		i V	ery poor	
5.24	Ho	ow could site signs be imp	proved? (Pleas	e tick all that app	oly)	
		More signs				
		Less signs				
		Fewer words on signs				
		Signs out longer in adva				
		Other (please specify) _				
5.25		there a time of year that y Please tick one box only)	ou would prefe	er <b>not</b> to see ma	jor roadworks takinç	g place?
	i	January – April				
	i	May - September (incl	uding school h	olidays)		
	i	May - September (excl	<b>uding</b> school h	nolidays)		
	i	October – December				
5.26	"	ow strongly do you agree Il would prefer more road vould be more expensive	works and maii	ntenance to be c	arried out at night, e	even though it
	i	Strongly agree				
	i	Agree				
	i	Disagree				
	i	Strongly disagree				
	i	Don't know				
5.27		ould you be prepared for lease tick one box only)	road works to I	oe carried out at	night in your neighb	oourhood?
	i	Yes				
	i	No				

					e? (Please	tick one box only)
-	_	please go to q	ues •			Taxi
•	•		!		!	Work from home
•	, ,		l	•	1	
i C	ar or van (with ot	ners)	İ	bus	İ	Live at place of work
i Ye	s Please go to	question 5.30	box	only)		
-	Please go to	question 5.31	o wo	ork in the last	: 5 years? (I	Please tick one box only)
	• •	travel to work th	ne m		time? (Ple	ase tick one box only)
•	•		i	Walk	i	Taxi
i Ca	ar or van (alone)		i	Cycle	i	Work from home
i Ca	ar or van (with ot	hers)	i	Bus	i	Live at place of work
i Pub i Oth i Priv i Priv	do not drive a colic multi storey of the public car part vate free parking you	ar or van to wo car park k provided by wo pay for	ork i			
-	S Please go to	question 5.34	work	in the last 5	years? (Ple	ease tick one box only)
Where	did you park bef	ore? (Please tic	k or	e box only)		
<b>i</b> Pul	olic multi storey o	ar park				
<b>i</b> Oth	ner public car par	·k				
<b>i</b> Priv	vate free parking	provided by wo	rk			
<b>i</b> Priv	vate parking you	pay for				
<b>i</b> Oth	ier, please specif	fy				_
i Yes		Please go to q	ues	tion 5.36	(Please tick	one box only)
	If you in the case of the case	i Motorbike/moped i Car or van (alone) i Car or van (with other) i Car or van (with other) i Yes Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i No Please go to one i Car or van (alone) i Car or van (with other) i Car or van (with other) i Public multi storey one i Private free parking i Private parking you i Other, please specifi Have you changed where i Yes Please go to one i No Please go to one i No Please go to one i Public multi storey one i Public multi storey one i Public multi storey one i Public multi storey one i Private free parking i Private free parking i Private parking you i Other, please specifi Do you ever drive a car i Yes — regularly	If you are not working please go to de i Motorbike/moped i Car or van (alone) i Car or van (with others)  Do you work in town? (Please tick one i Yes Please go to question 5.30 i No Please go to question 5.35  Have you changed the way you travel to i Yes Please go to question 5.31 i No Please go to question 5.31 i No Please go to question 5.32  How did you previously travel to work to i Motorbike/moped i Car or van (alone) i Car or van (with others)  If you drive a car or van to work in town if you do not drive a car or van to work in town if you do not drive a car or van to work in town in the public car park in the public car park in the public car park in the private parking you pay for in the public car park in the public car park in the public multing you pay for in the public car park in	If you are not working please go to quest i Motorbike/moped i Car or van (alone) i Car or van (with others) i Do you work in town? (Please tick one box i Yes Please go to question 5.30 i No Please go to question 5.35  Have you changed the way you travel to work i Yes Please go to question 5.31 i No Please go to question 5.31 i No Please go to question 5.32  How did you previously travel to work the mi i Motorbike/moped i Car or van (alone) i Car or van (with others) if you drive a car or van to work in town, while you do not drive a car or van to go shopping you ever drive a car or van to go shopping you ever drive a car or van to go shopping you ever drive a car or van to go shopping you ever drive a car or van to go shopping yes – regularly Please go to question to the you ever drive a car or van to go shopping yes – regularly Please go to question to the you ever drive a car or van to go shopping yes – regularly Please go to question to the you ever drive a car or van to go shopping yes – you ever drive a car or van to y	If you are not working please go to question 5.35  i Motorbike/moped i Walk i Car or van (alone) i Cycle i Car or van (with others) i Bus  Do you work in town? (Please tick one box only) i Yes Please go to question 5.30 i No Please go to question 5.35  Have you changed the way you travel to work in the last i Yes Please go to question 5.31 i No Please go to question 5.32  How did you previously travel to work the majority of the Motorbike/moped i Walk i Car or van (alone) i Cycle i Car or van (with others) i Bus  If you drive a car or van to work in town, where do you put you do not drive a car or van to work in town, please i Public multi storey car park i Other public car park i Private free parking provided by work i Private parking you pay for i Other, please specify  Have you changed where you park for work in the last 5 i Yes Please go to question 5.34 i No Please go to question 5.35  Where did you park before? (Please tick one box only) i Public multi storey car park i Other public car park i Other public car park i Other public car park i Other public car park i Private free parking provided by work i Private free parking you pay for i Other, please specify  Do you ever drive a car or van to go shopping in town? i Yes – regularly Please go to question 5.36	i Motorbike/moped i Walk i Car or van (alone) i Cycle i Bus i Do you work in town? (Please tick one box only) i Yes Please go to question 5.30 i No Please go to question 5.35 Have you changed the way you travel to work in the last 5 years? (Fi Yes Please go to question 5.31 i No Please go to question 5.31 i No Please go to question 5.32 How did you previously travel to work the majority of the time? (Please i Motorbike/moped i Walk i Car or van (alone) i Cycle i Car or van (with others) i Bus i lif you drive a car or van to work in town, where do you park? (Please if you do not drive a car or van to work in town, please go to question 4 i Private free parking provided by work i Private parking you pay for i Other, please specify

i Public multi storey car park	oniy
Other public car park	
i Private free parking provided by work	
i Private parking you pay for	
•	
Other, please specify	
5.37 Have you changed where you park for shopping in the last 5 years? (Please tick one box only)	
Yes Please go to question 5.38	
i No Please go to question 5.39	
5.38 Where did you park before? (Please tick one box only)	
Public multi storey car park	
i Other public car park	
Private free parking provided by work	
Private parking you pay for	
Other (please specify)	
5.39 How do you currently pay for your town parking? (Please tick one box only)	
<b>j</b> By paycard	
By season ticket	
i I have free parking	
i I pay privately	
<b>5.40</b> How convenient is the current method of payment for you? (Please tick one box only)	
i Very convenient	
Convenient	
i Inconvenient	
Very inconvenient	
•	
<b>5.41</b> What payment method would you prefer? (Please tick one box only)	
Happy with current system, don't want change	
Pay at exit with barrier, with cash at machines (like airport)	
Pay at exit with barrier, with credit card	
Pay at exit with barrier, with prepaid cards (like phone cards)	
<b>5.42</b> Are you happy with the 3 hour maximum stay at shoppers' car parks? (Please tick one box only)	
Yes Please go to question 5.45	
No Please go to question 5.43	
5.43 How long would you like to be able to park (to the nearest hour)? hours	

5.44	Would you be prepared to pay the standard rate for 3 hours plus at least double for extra hour(s) parked? (Please tick one box only)  i Yes i No
5.45	How do you rate the standard of our public car parks? (Please tick one box only)  i Very good  i Good  i Poor  i Very poor  i Don't know
5.46	What improvements to public car parks would you like to see? (Please tick all that apply)  None  More public car parks  Dedicated spaces  Cleaner  More lighting  Safer/monitored by CCTV  Other (please specify)
5.47	Which of these improvements would you be prepared to pay higher parking charges to fund? (Please tick all that apply)  None  More public car parks  Dedicated spaces  Cleaner  More lighting  Safer/monitored by CCTV  Other (please specify)
5.48	From April to September the seasonal charging car parks (mostly near beaches e.g. Victoria Avenue, St Brelade's Bay) are charged at 2 hours for one paycard unit. As well as providing funds for resurfacing those car parks, charging also deters cars from blocking spaces that would be used by beach goers. Do you think: (Please tick one box only)  i Parking should be free all year regardless of beachgoers needs and overall parking charges increase to cover costs  i Parking should be charged all year  i The current system works well  i Other (please specify)

### Section 6: Health

#### **General Health Status**

**6.1** By placing a tick in one box in each group below, please indicate which statements best describe your own health state today.

#### **6.1.a** Mobility

- I have no problems in walking about
- i I have some problems in walking about
- i I am confined to bed

#### 6.1.b Self-Care

- I have no problems with self-care
- i I have some problems washing or dressing myself
- i I am unable to wash or dress myself
- **6.1.c** Usual activities (e.g. work, study, housework, family or leisure activities)
  - I have no problems with performing my usual activities
  - i I have some problems with performing my usual activities
  - i I am unable to perform my usual activities

#### 6.1.d Pain/discomfort

- i I have no pain/discomfort
- i I have moderate pain/discomfort
- I have extreme pain/discomfort

#### 6.1.e Anxiety/depression

- I am not anxious/depressed
- I am moderately anxious/depressed
- I am extremely anxious/depressed

#### 6.1.f Smoking

- i I am a current smoker
- i I am an ex-smoker
- i I have never smoked
- **6.1.g** On a scale of one to ten, where ten is the best imaginable health and one is the worst, please enter a number in the box below corresponding to how good or bad your own health is today, in your own opinion.

6.2	In the past four	weeks have you: (	Pleas	e tick	one bo Not at all	No	ch row) more usual	A bit more than usual	Much more than usual
	Lost much slee	p over worry?			i	i	į	i	i
	Felt constantly	under strain?			i	i	į	i	i
	Felt you could r difficulties?	not overcome your			i	i	i	i	i
		happy and depress	chas		•		! !	•	•
	_	nfidence in yourself					  -	 	
	J	f yourself as a wort			i	i		i	i
6.3	Also in the past	t 4 weeks have you	: (Ple	ase t	More	box in o than ual	each row Same as usual	•	Much less than usua
	Been able to co	ncentrate?			i		i	i	i
	Felt you were p things?	laying a useful part	in		i		i	i	i
	Felt capable of	making decisions?			i		i	i	i
	Been able to er	njoy your normal ac	tivities	s?	i		i	i	i
	Been able to fa	ce up to your proble	ems?		i		i	i	i
	Been feeling reconsidered?	asonably happy, all	thing	js	i		i	i	i
Attit 6.4	udes to health We are interest	ted in your thoughts	s on th	ne fol	lowing	illnesse	S.		
	Please circle the people with the	e point on each of illness stated.	the so	cales	that yo	u think l	best desc	cribes your vie	w on
	e.g.	Unpredictable	1	2	(3)	Predict	able		
6.4.	a Which points d	o you think best de	scribe	s a p	erson	with sev	ere depr	ession?	
	Dangerous to o	thers	1	2	3	Not da	ngerous	to others	
	Unpredictable		1	2	3	Predict	able		
	Hard to talk with		1	2	3	Easy to	talk with	1	
	for their condition		1	2	3	Are not	to blame	e for their cond	dition
	Would improve treatment	if given	1	2	3		-	ove if given tre	
	Feel the way we		1	2	3	times		om the way we	
	Could pull them if they wanted	selves together	1	2	3	Can't d	o anythir	ng to improve	how they

Will eventually recover fully 1 2 3 Will never recover fully

6	1 h	\//hich	nointe c	lo vou	think	hact	describes a	narcan	with	echizor	hrani	22
<b>٠</b> .۵	4.D	vvnicn	DOINTS C	io vou	think	pest	describes a	person	with	SCNIZO	onreni	a :

Dangerous to others	1	2	3	Not dangerous to others
Unpredictable	1	2	3	Predictable
Hard to talk with	1	2	3	Easy to talk with
Have only themselves to blame for their condition	1	2	3	Are not to blame for their condition
Would improve if given treatment	1	2	3	Would not improve if given treatment
Feel the way we all do at times	1	2	3	Feel different from the way we feel at times
Could pull themselves together if they wanted	1	2	3	Can't do anything to improve how they feel
Will eventually recover fully	1	2	3	Will never recover fully

**6.4.c** Which point do you think best describes a person with an addiction (e.g. alcohol or drugs)?

Dangerous to others	1	2	3	Not dangerous to others
Unpredictable	1	2	3	Predictable
Hard to talk with	1	2	3	Easy to talk with
Have only themselves to blame for their condition	1	2	3	Are not to blame for their condition
Would improve if given treatment	1	2	3	Would not improve if given treatment
Feel the way we all do at times	1	2	3	Feel different from the way we feel at times
Could pull themselves together if they wanted	1	2	3	Can't do anything to improve how they feel
Will eventually recover fully	1	2	3	Will never recover fully

- **6.5** Do you personally know anyone who has had a mental illness?
  - Yes
  - i No

#### **Housing Lifestyle**

- **6.6** How satisfied are you with your accommodation? (Please tick one box only)
  - Very satisfied
  - i Slightly satisfied
  - Slightly dissatisfied
  - Very dissatisfied
- **6.7** How would you describe the state of repair of your home? (Please tick one box only)
  - **i** Good
  - **i** Adequate
  - Poor

6.8	Do you consider any of the following to be problems with your accommodate (Please tick all that apply)	modation?
	Shortage of space	
	Too dark, not enough light	
	Lack of adequate heating facilities	
	Leaky roof	
	Damp walls, floors, foundations	
	Rot in window frames	
	Mould	
	No place to sit outside (e.g. terrace or garden)	
	· Have to share toilet or bathroom facilities with other people (not fa	mily)
	Have to share cooking facilities with other people (not family)	
	No problems	
	Other (please specify)	
6.9	Have your health problems or the health problems of anyone in your housing situation? (Please tick one box only)  i Yes  i No	nousehold been made
Drin		
6.10	On average how often do you have a drink containing alcohol? (Pleas	se tick one box only)
	Never/rarely	
	Less than once a week	
	1 or 2 times a week	
	3 to 5 times a week	
	6 or more times a week	
6.11	On how many days last week did you have an alcoholic drink? (score If you did not have an alcoholic drink within the last week please	
ı	In answering the next questions, please use the following inform	
	Type of drink	Number of standard drinks
	One half nint of ordinary strength heer cider or lager	

Type of drink	Number of standard drinks
One half pint of ordinary strength beer, cider or lager. One small glass of wine. One small glass of sherry, port or vermouth. One single measure (25ml) of a spirit (e.g. Gin, Whisky, Vodka). One single measure (25ml) of a liqueur (e.g. Cointreau, Tia Maria).	1
One bottle of <b>Alcopop</b> (e.g. Smirnoff Ice, Bacardi Breezer, WKD). One <b>large</b> glass of wine.	1.5
One half pint of extra strength beer, cider or lager. One pint of ordinary strength beer, cider or lager. One double measure (50ml) of a spirit.	2
One pint of extra strength beer, cider or lager.	4

6.12	In the last week, how many standard	drinks did you	have? (Ple	ase tick one	box only	)
	1 to 7					
	8 to 14					
	15 to 21					
	More than 21					
6.13	If you had an alcoholic drink in the las drinks you had in one day or evening?				er of stan	dard
	1 to 3					
	4 or 5					
	6 or 7					
	8 or more					
6.14	How often do you have 6 or more star (Please tick one box only)	ndard drinks o	n one occa	sion?		
	Daily or almost daily		Less	than monthly	y	
	Weekly		Neve	r		
	Monthly					
6.15	How often during the past year: (Ple	ase tick one b Daily or almost daily	ox in each Weekly	row) Monthly	Less tha	NAVAr
	Have you found that you were not able to stop drinking once you had started?	i	i	i	i	i
	Have you failed to do what was expected of you because of your drinking?	i	i	i	i	i
	Have you needed an alcoholic drink in the morning to get yourself going after a heavy drinking session?	i	i	i	i	i
	Have you had a feeling of guilt or regret after drinking?	i	i	i	i	i
	Have you been unable to remember what happened the night before because you had been drinking?	i	i	i	i	i
6.16	Please tick the box in each row which	ch applies to ye	ou for each No	question: Yes, but r in the last y		es, during e last year
	Have you or someone else been injuted from the sour drinking?	ıred as a resul	t i	i		i
	Has a friend, doctor or other health v concerned about your drinking or sugur down?		i	i		i

# Section 7: Energy use

**7.1** Please indicate the number of each of the following appliances that are in your whole household.

Appliance	Number in household	Number with A or B energy efficiency rating if known				
Televisions						
Video/DVDs						
Home computers						
Music systems						
Game consols						
Fridges and freezers						
Washing machine						
Tumble dryer						
Dish washer						
Patio heater						

**7.2** Does your household have any of the following items in your home? (Please tick one box in each row)

	Everywhere	Partial/some	None	Not applicable	Don't know
Energy saving light bulbs	i	i	i	i	i
Double glazing	i	i	i	i	i
Insulated hot water tank	i	i	i	i	i
Internal draft excluders	i	i	i	i	i
External draft excluders	i	i	i	i	i
Cavity wall insulation	i	i	i	i	i
Loft insulation	i	i	i	i	i

- **7.3** How important to you is it to improve the energy efficiency of your present home? (Please tick one box only)
  - Very important
  - Fairly important
  - i Not very important
  - Not at all important

Do you try to limit the amount of energy you use in your home in any of the ways listed? (Please tick one box in each row) Always Sometimes Hardly ever Never Turning lights off when not in use Turning computers off when not in use Only heating enough hot water for a bath when you need it, not having it hot all the time Turning the heating down in unused rooms Turning electrical items off 'stand-by' when not in use Buying 'energy efficient' products Using less water in the kettle when you boil it Other (please specify) \_\_ 7.5 What are the main difficulties in reducing the amount of energy you use? (Please tick up to three main reasons) Use only a small amount of energy already Too expensive to buy new 'energy efficient' appliances Household needs a lot of heating/lighting/other electric equipment Difficult to remember to switch things off when not in use Habit Too disruptive to have work done to improve home Not my property – only renting No real difficulties Other (please specify) 7.6 How much would you be prepared to spend on energy saving products as a one-off payment in order to save £50 EACH YEAR off your fuel bills? (Please tick one box only) £50 or less Between £50 and £100 Between £100 and £200 Between £200 and £300 More than £300 Don't pay fuel bills If grants were available to improve energy efficiency in the home what level of grant towards costs would encourage you to undertake energy efficiency improvements? (Please tick one box only) No grant If I were to recover about one-quarter of the costs If I were to recover about half of the costs If I were to recover about three-quarters of the costs If I were to recover all of the costs

Nothing would encourage me

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**7.8** What is the main form of heating and hot water heating in your household? (Please tick one box in each column)

	Heating	Hot water heating
Electricity	i	i
Gas	i	i
Oil	i	i
Coal/solid fuel	i	i
Other (please specify)	i	i

<b>7.9</b> Do you know when the hot water boiler was installed? (Please tick one box
--

- Within last year
- i Between 1 and 5 years ago
- i Between 5 and 10 years ago
- More than 10 years ago
- i Don't know

#### Water

- Mains
- Bore hole/well
- Don't know
- Other (please specify)
- **7.11** Is your home on a water meter? (Please tick one box only)
  - Yes
  - **i** No
  - i Don't know
- **7.12** If it were possible would you like a water meter in your home? (Please tick one box only)
  - i Yes
  - i No
  - i Don't know
- **7.13** How is sewage and waste water disposed of in your home? (Please tick one box only)
  - i Mains sewer
  - i Septic tank/Soakaway
  - i Private Sewage Treatment Plan
  - i Don't know

**7.14** How often, out of the following ways, do you try to reduce your water consumption? (Please tick one box in each row)

	Always	Most of the time	Sometimes	Very occasionally	Never
Taking showers instead of baths	i	i	i	i	i
Recycling bath water e.g. for plants	i	i	i	i	i
Waiting until washing machine/dishwasher is full before running wash-cycle	i	i	i	i	i
Reducing amount of water used in flushing toilet	i	i	i	i	i
Using rain water for watering plants/garden	i	i	i	i	i
Other (please specify)	i	i	i	i	i

### Waste and Recycling

**7.15** Please tick all possible recycling methods that you think exist for the following items: (Please tick all that apply in each row)

	Take to a recycling bank	Take to La Collette/ Bellozane	Other	No way to do this	Don't know
Newspapers and magazines	• •	••	• •	••	• •
Other paper and cardboard	• •	••	• •	••	• •
Glass bottles and jars	••	••	• •	••	••
Cans	• •	••	• •	••	• •
Plastic	••	••	• •	••	••
Clothes/textiles	• •	••	• •	••	• •
Batteries	• •	••	• •	••	• •

**7.16** How much of each of the following items do you and your household recycle (i.e. take to a recycling facility)? (Please tick one box in each row)

	All	Most	Some	None	Don't know
Newspapers and magazines	i	i	i	i	i
Other paper and cardboard	i	i	i	i	i
Glass bottles and jars	i	i	i	i	i
Cans	i	i	i	i	i
Plastic	i	i	i	i	i
Clothes/textiles	i	i	i	i	i
Batteries	i	i	i	i	i

7.17	What reasons, if any, have in the last 12 months? (Plea	you (or you	ur househol	d) not regul	arly recycle	d glass	:/paper/cans
	Recycling facilities too f		mat apply)				
	No kerbside collections	ai away					
	Will have little effect on	the enviror	nment				
	••						
	Lack of suitable storage						
	No recycling facilities fo	r certain ite	HIS				
	Lack of time or desire						
	Little or no glass/paper/		)				
	Recycle as much as po						
	Other (please specify) _						
7.18	Would you recycle any of the (Please tick one box in each		if they were	collected f	rom your do	orstep	
		A	All M	lost S	Some	None	Don't know
	Newspapers and magazine	s i	i	į	i	i	i
	Other paper and cardboard	i	i	İ	i	i	i
	Glass bottles and jars	i	i	İ	i	i	i
	Cans	i	i	İ	i	i	i
	Plastic	i	i	į	i	i	i
	Clothes/textiles	i	i	į	i	i	i
	Batteries	i	i	İ	i	i	i
7.19	Which, if any, of the following (Please tick all that apply)	ng might pr	event you f	rom using a	doorstep r	ecyclin	g service?
	Too much trouble to se	parate was	te/too busy	to separate	waste		
	Don't have space to sto	re different	types of wa	aste			
	Don't think recycling is i	mportant					
	Nothing						
	Don't know						
	Other (please specify) _						
7.20	How often do you buy any of (Please tick one box in each	of the follow	ving recycle	d products	?		Don't personally
		Always	Often	Occasio	nally Ne	ever	buy item
	Toilet rolls/kitchen towels	i	i	i	i	i	i
	Writing paper	i	i	i	i	i	i
	Printer cartridges	i	i	i	i	i	i
	Other (please specify)	•	•	•	;	:	:

**7.21** Do you do anything to reduce the amount of waste produced in your household? (Please tick one box in each row)

	Always	Often	Occasionally	Never
Reuse carrier bags	i	i	i	i
Use paper as scrap paper	i	i	i	i
Use rechargeable batteries	i	i	i	i
Refill printer cartridges	i	i	i	i
Other (please specify)	i	i	i	i

- **7.22** Does your kitchen or garden waste get composted? (Please tick one box only)
  - i Yes always
  - Yes sometimes
  - i No
  - i Don't know
- **7.23** What main reason prevents you from composting your kitchen or garden waste or from composting more? (Please tick **one main** reason)
  - i Don't have a garden
  - Too much trouble to separate waste/too busy to separate waste
  - Don't have space to store waste
  - i Waste might smell
  - i Waste might be a health hazard
  - i Don't think recycling is important
  - **i** Nothing
  - Don't know
- **7.24** If you were offered a weekly door-step collection service for kitchen and garden waste, how often would you use it?
  - Always
  - **i** Usually
  - **Sometimes**
  - **i** Never
  - Don't know

## **Section 8: Public Services**

**8.1** How do you rate the following services in Jersey? (Please tick one box in each row; if not applicable to you please tick "Don't know")

	Very good	Good	Poor	Very poor	Don't know
Provision of outside/uncovered public seating	i	i	i	i	i
Provision of inside/covered public seating	i	i	i	i	i
Standard/quality of Christmas decorations	i	i	i	i	i
Provision of litter bins	i	i	i	i	i
Provision of disabled toilets	i	i	i	i	i
Provision of dropped curbs for wheelchair users	i	i	i	i	i
Standard/quality of Howard Davis Park	i	i	i	i	i
Standard/quality of Coronation Park (Millbrook)	i	i	i	i	i
Standard/quality of Sir Winston Churchill Park	i	i	i	i	i
Standard/quality of Gorey Gardens	i	i	i	i	i
Standard/quality of other public garden areas	i	i	i	i	i
Standard/quality of Railway Walk	i	i	i	i	i
Standard/quality of Springfield	i	i	i	i	i
Standard/quality of other playing fields	i	i	i	i	i
Service provided by the Customer Services Centre in Cyril Le Marquand House	i	i	i	i	i
Overall information from the States of Jersey	i	i	i	i	i

8.2	What additional services would you like to access through the Customer Services Centre?

**8.3** Please rank the following sources of information on the basis of how they best inform you about the States of Jersey from one to five, where one is most informative source and five is the least informative.

Source of information	Order (one to five)
States website	
The Media	
Direct communication from the States of Jersey (e.g. letter, email, leaflets)	
The Customer Services Centre	
Public meetings	
Other (please specify)	

8.4	How easy is it to find information on the States website <a href="www.gov.je">www.gov.je</a> ?				
	i	Very easy			
	i	Quite easy			
	i	Quite difficult			
	i	Very difficult			

I do not use it

**8.5** To what extent do you agree or disagree with the following statements: (Please tick one box in each row)

	Agree strongly	Agree slightly	Disagree slightly	Disagree strongly	Don't know
States departments involve the public in decision making?	i	i	i	i	i
States departments are in touch with the pubic?	i	i	i	i	i

Please turn over the page for section 9.

# **Section 9: Lodgers**

9.1	рс	pulation. To	sure the findings are accurate we need to survey members of the whole assist this could you please tick the box below to indicate if there are any in your house? See <i>Note (d)</i>	
	i	Yes	If Yes, how many?	
	i	No		
Note	Note (d): A lodger is defined as a person/persons staying in your property who is paying rent and is not part of your household.			
	Tha	ank you f	for taking time to complete this important questionnaire.	
	If yo	ou have any	comments on the topics raised in this survey please write in the box below.	